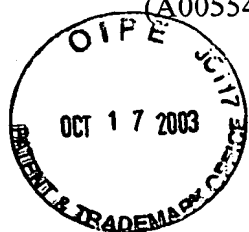


ATTORNEY DOCKET  
064198.0152  
(A00554)

PATENT APPLICATION  
09/532,208



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Douglas A. Hahn et al.  
Serial No.: 09/532,208  
Filed: March 22, 2000  
Examiner: Bui, Bing Q.  
Group Art Unit: 2642  
Title: **Web-Based Network Monitoring Tool**

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Mail Stop Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
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10/23/2003 JBALINAH 00000157 09532208

02 FC:1202

18.00 DP

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail No. EV352392455US addressed to: Mail Stop Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

*Shannon Judice*

Shannon Judice

10/17/03

Date

Dear Sir:

**RESPONSE TO NON-FINAL OFFICE ACTION**

In response to the Office Action mailed July 2, 2003, Applicants request that the Examiner reconsider the application in view of the following amendments/remarks:

**Amendments to the Records of the USPTO** begin on page 2 of this paper.

**Amendments to the Specification** begin on page 3 of this paper.

**Amendments to Claims** are reflected in the listing of claims which begins on page 7 of this paper.

**Amendments to the Drawings** begin on page 14 of this paper and include both attached replacement sheets and annotated sheets showing changes.

**Remarks/Arguments** begin on page 15 of this paper.

An **Appendix** including amended drawing figures is attached following page 17 of this paper.

10/23/2003-JBALINAH 00000088 09532208

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✓ AMENDMENTS TO THE RECORDS OF THE USPTO

ATTORNEY DOCKET

Applicants respectfully request correction of the Attorney Docket No. for this patent application in the records of the United States Patent and Trademark Office records. Please replace Attorney Docket No. [A00554/11510-00013] with Attorney Docket No. "064198.0152 (A00554)".